



CHAWTON PARK SURGERY

PATIENT PARTICIPATION GROUP

MINUTES OF THE MEETING OF 12TH OCTOBER 2022 which followed the AGM

1. Welcome and Apologies

Present: Ian Saunders, Alan Matthews, Anthony, Allison, Jacqui, Patricia, Charles, Nicky Wornell, Fiona, Jane.

Apologies: Cathy, Sandie, Pam, Barbara, Susan, Karen Smith, Dr Alex Goodman.

2. Minutes of Meeting on 12th September 2022

The minutes were agreed as correct following the correction of the date – 2022 not 2002.

3. Matters Arising

None.

4. Practice Update – Nicky Wornell

Dr Rosser's list of patients will be transferred to Dr Standing – letters will be sent once Dr Standing has started on 14th November 2022.

Discussion regarding the accuracy of GPs lists held by local hospitals – NW to circulate up-dated information although it was noted that this is not always shared appropriately.

NW mentioned a project "All Together Better" which she has been made aware of from a Dorset colleague to break down barriers between practices and patients. It is a fully funded programme. NW to gather information for the PPG and circulate a link. NW / JF to look at how the PPG could help in taking this forward.

Sylvia, Social Prescriber to attend a future PPG meeting.

Flu clinic went well (571 patients)– some small changes needed. NW advised that several members of staff had volunteered so PPG members may not be needed at the next one. They are working down the vulnerable list and home visits had been made. From 15th October 2022, those aged between 50-65 will be contacted. The practice is expecting the delivery 900 vaccinations on Friday. Covid vaccinations may be starting at Boots in Alton.

No update on the pharmacy as yet. NW confirmed that the contract should finish March 2023.

NW confirmed that a glass-fronted cupboard in the reception area is available for the PPG's use.

5. and 6. Action Plan and Priorities for 2022-23 / Three Possible Focus Areas

These will be taken forward at the next meeting. IS requested that everyone read their copies of the Terms of Reference for the PPG to inform the discussion.

7. On-going Issues with Communications and Patients Survey

NW confirmed that of 11,000 patients, the surgery has mobile numbers for 9,800 – very positive. Strategy can be discussed further after the Comms Group have met with NW.

IS advised that he had undertaken the research regarding Survey Monkey and another product, Smart Survey.

8. Estates

Information is awaited.

9. A31 Involvement

This meeting is currently attended monthly by AM. Nothing is shared due to the confidentiality agreement which has been signed. NW to check this so see if items can be shared with the PPG to enhance the operation of the committee.

10. Tracking Grants and Funding

IS to discuss these links with BW (Treasurer) and PJ.

11. NAAP Membership

NW to look at this.

Additional Item

At IS's request, CK updated the meeting regarding the adjoining Alton Community Hospital.

It is felt that the hospital is currently under-used. It is owned and managed by two organisations which do not seem to link up in the running of the hospital: Southern Health and North Hampshire Health Trust. Southern Health own the building and run the ward; and North Hampshire runs the departments: x-ray (4 days per week), out patients and physiotherapy.

It was noted that Petersfield Community Hospital has an urgent treatment centre for minor injuries, nurse specialists and x-ray 7 days per week. Alton patients often attend Petersfield Hospital for minor injuries or x-rays.

IS wishes to meet with Southern Health (Craig Reece) and North Hampshire to discuss future plans. He and the other PPG chairs would represent approximately 30,000 patients which should be a powerful lobby.

CK stressed the need to undertake some research to ensure that clear facts are available before meeting. These would include range of clinics together with level of attendance, use of the 20 beds, staffing availability, information from the car groups who take patients to Basingstoke (when sometimes they could have been seen in Alton).

IS / AM / CK / JF to take this forward.

FUTURE MEETINGS:

6pm, Monday 21st November 2022 at Chawton Park Surgery.

6pm, Monday 16th January 2023 at Chawton Park Surgery.