



CHAWTON PARK SURGERY

PATIENT PARTICIPATION GROUP

MINUTES OF THE MEETING HELD ON 16 JANUARY 2024

1. Welcome and Apologies

Apologies: Ian, Allison, Pam, Patrica, John, Nicky, Barbara.

Present: Sandie (Chair), Jane, Anthony, Charles, Cathy and Karen for item 4 only and Dr Barber for items 4 & 5.

2. Minutes of the meeting of 1 November 2023

The November minutes were agreed as a correct record.

3. Matters Arising

There were no matters arising.

4. Practice Update - KS:

- There is no further information on the possible Spring booster programme.
- The telephone upgrade was successfully completed.
- The GPs who had been off on long term sick are now back at work.
- A new GP Dr Tom Parrot, who was a trainee in the practice, is now working as a salaried GP.
- A second GP Dr John Metcalfe will also be starting in September 2024.
- A new nurse has been recruited, Kate McLaren.
- A recruitment process is taking place for additional Patient Coordinators as two are on Maternity Leave.
- Karen explained the surgery does have weekly practice and clinical meetings even though staff may not be full time.

5. Update on North Hampshire Hospital proposed - CK:

The Hampshire Together initiative is one of the possible 44 proposed new hospitals that Boris Johnson gave an undertaking to build. There are comprehensive proposal documents available as part of the consultation process, that Charles shared and described. Hampshire is in the 2nd wave with an approximate timeframe of completion by 2030.

There are options based on:

- Basingstoke Hospital moving to a new site at Dummer
- Or the existing site in Basingstoke being developed with a new hospital
- These options also involve Winchester becoming an Urgent Care Centre plus planned surgery only
- and Andover becoming a more up to date diagnostic hub.

Charles had been to a public consultation event but there were only 2 other members of the public present. The next event is 3 February 2024, at 10.30am in the Alton Assembly Rooms, but this requires people to book a place.

In all of the documents and discussions Alton Community Hospital was not mentioned. Some of the beds upstairs at Alton, that were opened during COVID with extra funding, are threatened with closure. They currently have 90% occupancy and a waiting list. There are two Trusts who own or rent space within the hospital which makes operating the site more challenging. Out Patient activity has reduced since COVID by 7%. There is a proposal to install a new X-ray machine but there is scope for significant expansion of services on the site, which would benefit the local population and help relieve pressure on the District Hospital.

Dr Barber stayed in the meeting and gave positive feedback from the Practice perspective on recent PPG activities, such as:

- the Information screen in the waiting area which was appreciated
- the Fundraising that resulted in the purchase of the Dermatoscope
- representing the Surgery at events such as the local health events and consultation/Neighbourhood Plan.

He was happy to discuss with colleagues improving the ambience of the Waiting Area, possibly with a PPG Information area, such as they have at the Wilson Practice. Also the Newsletter and the Day in the Life articles were discussed.

6. A31 PCN PPG Meeting update - CS:

Cathy had circulated brief notes from this meeting of Richard Mayon-White from the ICB and the other two PPG Chairs from the A31 PCN surgeries, which was very positive.

The next meeting which she will attend is on 7 February 2024.

7. Fundraising & Recruitment Strategies:

These items will be carried forward to the next meeting as time was short and many members were not present.

8. Communications Group meeting - SS:

A meeting had been held the previous day and notes circulated, apologies for the lateness.

The last 'Day in the Life' article - Sandie is still trying to liaise with senior nursing staff on the next article. Dr Barber agreed to raise this within the practice to move this forward.

Newsletter - again this has been delayed. The Wilson Practice have circulated their first 6 page, joint practice/PPG Newsletter via text to their patients which is impressive. The PPG should set out proposed guidelines for the content, frequency and circulation, to be agreed formally with the Practice, to optimise its impact.

Noticeboards/waiting area - to work with the practice to enhance the waiting experience and information.

9. Dates of next Committee meetings

2.00pm on 6 March 2024 at Chawton Park Surgery

6.00pm on 15 May 2024 at Chawton Park Surgery